

#### **New Patient Form**

Date ENT INFORMATION Legal Name (Last, First, MI) Nickname Date of Birth Address City, State, Zip code Primary Phone **Email Address** Phone **Emergency Contact** Relationship Sex:  $\square$  M  $\square$  F Please note: Minors must be accompanied by a parent/guardian for the first visit to sign consent forms in person Name Address City, State, Zip code **Primary Phone** In an effort to provide the highest quality health care for you, we would like to be able to communicate with your PHYSICIAN INFORMATION healthcare team. Please provide us with the names and phone numbers of any additional health practitioners involved in your care. Primary Care Physician Phone Additional Healthcare Provider Type of Care Phone Additional Healthcare Provider Type of Care Phone Additional Healthcare Provider Type of Care Phone Who can we thank for referring you to Physical Therapy Specialists? Internet: ☐ Google ☐ Facebook ☐ Yelp ☐ Other:



\_\_\_\_\_ (Initials) My insurance may reimburse me for services provided by Physical Therapy Specialists.

I authorize Physical Therapy Specialists to mail/fax copies of my payments and progress notes, if necessary, to my insurance company for reimbursement.



## **Physical Therapy Agreement of Policies**

Please note that payment is made by the patient in full at the time of the appointment. Your insurance may offer benefits for out of network providers. As a courtesy, we can call to obtain your benefits for you. Just ask!

We are a non-participating provider for Medicare. Medicare subscribers also will pay at the time of service. We are still required to submit claims to Medicare and the reimbursements will be sent directly to you. Medicare will reimburse approximately 80% of the Medicare approved amount; your secondary insurance may also pay a portion according to the insurance plan details for physical therapy.

Fees are based on time spent with you and the treatments performed during your appointment. The fee ranges are as follows:

Initial Evaluation \$215 60 Minute Visits \$178

(a \$7.00 charge for disposable medical supplies may be added for

dry needling and biofeedback)

To maximize the enjoyment of your visit and in consideration of others, we ask you to carefully read and agree to the following policies:

- Please be ready for your appointment at the scheduled time, arriving early if needed to use the restroom, schedule additional appointments, etc. Appointments MUST end at the time scheduled and cannot be extended.
- o If you arrive late to your scheduled appointment, you will be billed for the allotted time scheduled.
- o Please report any health issues, even minor injuries to your PT before your session begins.
- o Cell phones and pagers should be silenced.
- Children must be supervised and cannot interrupt the therapy session. This is to maximize your therapy time. If at all possible, make other arrangements for your child.
- o Physical Therapy Specialists is not responsible for lost or stolen property.
- Physical Therapy Specialists has the right to cancel an appointment the day of service due to family emergency, weather or illness. The appointment will be rescheduled for the next available time slot.

I have fully read, understand, and agree to follow the above policies.

Print Name	Signed	Date



## Conditions and Consent for Physical Therapy

### **COOPERATION WITH TREATMENT**

I understand that in order for physical therapy to be effective, I must come as scheduled unless there are unusual circumstances that prevent me from attending therapy. Late arrivals will be billed for the time scheduled. I agree to cooperate with and carry out the home physical therapy program assigned to me. If I have difficulty with any part of my treatment program, I will discuss it with my therapist.

#### **NO WARRANTY**

I understand that the physical therapist cannot make any promises or guarantees regarding a cure for or improvement in my condition. I understand that my physical therapist will share with me her opinions regarding potential results of physical therapy treatment for my condition and will discuss all treatment options with me before I consent to treatment.

#### INFORMED CONSENT FOR TREATMENT

The term "informed consent" means that the potential risks, benefits, and alternatives of physical therapy treatment have been explained to you. The therapist provides a wide range of services and I understand that I will receive information at the initial visit concerning the treatment and options available for my condition.

- Potential Risks: I may experience an increase in my current level of pain or discomfort, or an aggravation of my existing
  injury or condition. This discomfort is usually temporary; if it does not subside in 24 hours, I agree to contact my physical
  therapist.
- Potential Benefits: Benefits may include an improvement in my symptoms and an increase in my ability to perform daily activities. I may experience increased strength, awareness, flexibility, and endurance in my movements. I may experience decreased pain and discomfort. I should gain a greater knowledge about managing my condition and the resources available to me.
- o *Alternatives:* If I do not wish to participate in the therapy program, I will discuss my medical, surgical, or pharmacological alternatives with my physician or primary care provider.
- o **Release of Medical Records:** I authorize the release of my medical records to my physicians/primary care provider or insurance company.

#### FINANCIAL AND INSURANCE RESPONSIBILITIES

I agree to pay for my treatments at the time of service, by cash, check or credit card unless other mutually agreed upon arrangements have been made. I understand it is my responsibility to call my insurance company ahead of time and obtain any pre-authorization that is necessary and get an estimate of my benefits. I understand that I will be provided with a paid receipt for services.

I understand that I am a patient of Physical Therapy Specialists, P.C., at 3989 E. Arapahoe Road, Suite 120, Centennial, CO, 80122. I agree to hold Physical Therapy Specialists harmless for any and all actions, causes of action claims, demands, damages, costs, loss of services, expenses, compensation, and all consequential damages and particularly on account of all injuries, both to my person and to my property, which have resulted or in the future may develop, or arise out of services and/or treatment. My care is the exclusive responsibility of Physical Therapy Specialists, P.C.

#### **TELEHEALTH**

Some patients may be eligible for treatments performed via telehealth, video conferencing. We use the teleconferencing platform PT Everywhere, which is HIPPA compliant with end to end secure encryption. Options for telehealth treatment may be discussed with your physical therapist.

I have read the above information and I consent to physical therapy evaluation and treatment.



## **Cancellation and Missed Appointment Policy**

Our goal is to provide quality, individualized physical therapy in a timely manner. "No-shows" and late cancellations inconvenience those individuals who need therapy. Following, is our office policy regarding missed appointments. This policy enables us to better utilize available appointments for our patients in need of treatment.

#### **CANCELLATION OF AN APPOINTMENT**

In order to be respectful of the medical needs of other patients on our waiting list, please be courteous and call the office promptly if you are unable to attend a scheduled appointment. Your appointment time will be reallocated to another patient in need of treatment. Appointments are in high demand and your early cancellation will give another patient the opportunity to have access to that appointment time.

If it is necessary to cancel your appointment, we require a call or text at least 48 hours in advance. Cancellations for Mondays must be received by the previous Friday by 5:00 pm. Two consecutive late cancellations or no-shows may warrant discharge from physical therapy.

#### **HOW TO CANCEL AN APPOINTMENT**

To cancel appointments please call or text **303-740-2026.** If you do not reach the office staff, you may leave a detailed message on voicemail. It is considered a late cancellation when a patient cancels their scheduled appointment without 48 hours advance notice.

If we do not receive 48 hours' notice, you will be charged a \$75.00 fee the first time and the cost of your last appointment the second time. Two consecutive late cancellations may warrant discharge from physical therapy.

#### **NO SHOW POLICY**

A "no-show" is someone who misses a scheduled appointment without notice. A failure to be present at the time of a scheduled appointment will be recorded in your medical record as a "no-show".

For a "no-show" appointment, you will be charged a <u>\$75.00 fee</u> the first time and the cost of your last appointment the second time. Two consecutive no-shows may warrant discharge from physical therapy.

#### LATE ARRIVALS

In the event you are running late for your appointment, it is appreciated to call ahead to notify us of your expected late arrival. Please note that in order for us to accommodate other patients we will not be able to extend your appointment time and you will be charged the full amount for your visit.

Please take advantage of our Reminder Services. Appointment reminders can be delivered via text and email.

Please note: Exceptions will be made on a case by case basis.

I have read the policy above and agree to the terms.







## Consent to Use and Disclosure of Health Information (HIPPA)

#### PHYSICAL THERAPY SPECIALISTS

By signing this form, you are granting consent to Physical Therapy Specialists to use and disclose your protected health information for the purposes of treatment, payment, and health care operations. Our Notice of Privacy Practices Guide provides more detailed information about our legal obligations to protect your health information. You have a legal right to review our Notice of Privacy Practices before you sign this consent and we encourage you to read it in full.

Our Notice of Privacy Practices is subject to change. If we change our notice, you may obtain a copy of the revised notice by contacting us at 303-740-2026. You have a right to request that we restrict how we use and disclose your protected health information for the purposes of treatment, payment, or health care operations. We are not required by law to grant your request. However, if we do decide to grant your request, we are bound by our agreement.

You have the right to revoke this consent in writing, except to the extent we already have used or disclosed your protected health information in reliance of your consent.

By signing below, I acknowledge that Physical Therapy Specialists follows the "Notice of Health Information Privacy Practices" guideline as outlined in the Health Information Portability and Accountability Act (HIPPA).



Signed

Date

#### Communication Consent

In general, the HIPPA privacy rule gives individuals the right to request a restriction on uses and disclosures of their protected health information (PHI). The individual is also provided the right to request confidential communications or that a communication of PHI be made by alternative means, such as sending correspondence to the individual's cell phone number instead of an individual's home phone number.

	home phone number.
COMMUNICATION	I wish to be contacted in the following manner (Check all that apply):
	O Primary Phone:OK to leave voicemail message with detail information ☐OK to leave message with a family member ☐Leave message with call back number only
$\leq$	o Secondary Phone:
$\bar{g}$	OK to leave voicemail message with detailed information
	☐OK to leave message with a family member ☐Leave message with call back number only
	Written Communication:  ☐OK to email at this address:
	☐OK to mail to my home address
	☐OK to email at this address:OK to mail to my home address



My preferred method of contact for appointment reminders is:

**Text** 

**Emai** 



3989 E Arapahoe Road Suite 120

Centennial, CO 80122 Ph: 303-740-2026 Fax: 303-770-5459 www.ptspecialist.com

#### **FUNCTIONAL DRY NEEDLING CONSENT FORM**

Please read each item below and sign at the bottom. If you have any questions or need assistance with reading or completing this form, please inform us and we will be happy to help you.

Your physical therapist may utilize "functional dry needling" (FDN) in your treatment plan. Dry needling is a very effective treatment technique utilized in conjunction with other physical therapy interventions. FDN is used to treat neuro-myofascial dysfunction that can contribute to pain and impaired functional modality. FDN involves the use of a very fine solid filament sterile needle which is inserted into the skin and directly into a myofascial dysfunctional tissue trigger point. Movement of the needle without completely withdrawing it helps inactivate the trigger point, all of which may take approximately 5-10 seconds at each site. Your therapist may utilize stimulation or mechanical movement of the needle to treat the underlying dysfunction. No medication is used in FDN. Your physical therapist will not stimulate any distal or auricular points during dry needling.

Your physical therapist is professionally trained to perform FDN and has met all applicable competency requirements in FDN.

FDN should not be confused with traditional Chinese medicine or acupuncture treatment. A complete acupuncture treatment might yield a holistic benefit not available through a limited dry needling treatment. Other alternative therapies include soft tissue massage and mobilization.

The benefits of FDN include pain control/reduction, improvement in range of motion and mobility, improvement in muscle strength and function, and improvement in overall functional ability of the involved areas being treated. Our current charge for dry needling is \$7.00.

Potential risks of dry needling and steps to minimize or treat these risks include:

**Pneumothorax (air between the lung and chest wall).** When a needle slips along the side of a rib or penetrates further than anticipated, the pleural lining can be compromised and cause a pneumothorax. This is avoided by using techniques to "bracket" the needle with a bony backdrop to stop the needle progressing into the pleural cavity.

- Your physical therapist will utilize extra care and safety precautions when needling muscles near the lungs to minimize the chances of this complication. Symptoms of pneumothorax may include difficulty breathing or shortness of breath, tightness in the chest, fatigue and increased heart rate. If you experience any of these symptoms at any time after a treatment session, proceed promptly to an emergency facility and inform them that you have been treated with dry needling.
- ❖ Nerve Injury. FDN poses a risk of nerve injury. Your physical therapist will avoid injury to any nerves by thoroughly palpating anatomical landmarks and avoiding common neural pathways. In the event that a nerve is contacted, temporary paresthesia (a prickling or tingling sensation) may result. This is usually brief and sometimes only present at the moment the neve is stimulated. If sufficiently irritated this sensation may last for a few days but should fully resolve.

- ❖ Temporarily increased pain, soreness, or aching. You may experience these symptoms in the area(s) treated with FDN for one to three days following treatment. These symptoms may be minimized by applying heat and resting from excessive use of the area. Your physical therapist also may recommend certain stretching and movements to alleviate these symptoms.
- ❖ Infection. Anytime the skin is penetrated a risk of infection is present. We minimize this risk with the use of sterile needles and clean needle technique when performing FDN.
- ❖ Bruising/bleeding. During FDN, the needle may penetrate a blood vessel, which may cause a small amount of bleeding and possibly some bruising later. Your physical therapist will do their best to avoid penetrating any blood vessels and will utilize pressure to the site should this occur. The use of some medications that interfere with blood clotting may make this symptom more likely to occur. Please inform your physical therapist of any anticoagulant medication that you may be taking prior to receiving FDN.

Please consult with your practitioner if you have any questions regarding the above.

Please answer the following questions:

Are you immunocompromised? Yes \_\_\_\_\_\_ No \_\_\_\_\_

Are you taking blood thinners: Yes \_\_\_\_\_\_ No \_\_\_\_\_

Do you have any known disease/infection that can be transmitted through bodily fluids?

Yes \_\_\_\_\_ No \_\_\_\_\_

Do you have any known allergies to metals? Yes \_\_\_\_\_\_ No \_\_\_\_\_

For women, are you pregnant? Yes \_\_\_\_\_\_ No \_\_\_\_\_ If so how many weeks \_\_\_\_\_\_\_

If you marked yes to any of these questions please discuss with your practitioner.

I have reviewed the above information and understand the risks and benefits associated with dry needling. It is my desire to pursue treatment including dry needling and I give my consent.

You have the right to withdraw consent for this procedure at any time before it is performed.

Printed Name

Date

Signature



## How to Determine Your Insurance Benefits for Physical Therapy

KEEP THIS WORKSHEET FOR YOUR RECORDS

- 1. Call the 1-800 # for customer service on your insurance card. Select the option that will allow you to speak with a customer service provider, not an automated system.
- 2. Ask the customer service provider to quote your physical therapy benefits in general. These are frequently termed rehab benefits and can include occupational therapy, speech therapy and sometimes massage therapy.
- 3. Make sure the customer service provider understands you are seeing a non-preferred provider/out-of-network provider.

WHAT YOU NEED TO KNOW
Do you have an OUT-OF-NETWORK deductible? If so, how much is it?
How much of the deductible has already been met?
What percentage of reimbursement do you have after the deductible is met? (60%, 80%, 90%, are all common)
Does your policy require a written prescription from your primary care physician?
Does your policy require pre- authorization or a referral on file for outpatient physical therapy services?
How many physical therapy visits are allowed per year?
Is the plan based on a calendar year?
If not, what are the plan dates?

#### WHATTHIS INFORMATION MEANS:

- A deductible must be satisfied before the insurance company will pay for therapy treatment. We can provide forms and receipts for you to mail to your insurance company to help reach the deductible amount.
- If you have an office visit co-pay the insurance company will subtract that amount from the percentage they will pay.
   This will affect the amount of reimbursement you will receive.
- The reimbursement percentage will be based on your insurance company's established "reasonable and customary/fair price" for the service codes rendered.
   This price will not necessarily match the charges billed.
   Some may be less than you have paid.
- o If your policy requires a prescription from your PCP, you must obtain one to send in with the claim. This is usually not difficult to obtain since your PCP sent you to a specialist for help with your condition. If the prescription from a MD or specialist is all you need, make sure to have a copy to include with your claim. Each time you receive an updated prescription you'll need to include it with the claim.
- o If your policy requires pre-authorization or a referral on file and the insurance company doesn't have one listed yet, you'll need to call the referral coordinator at your PCP's office. Ask them to file a referral for your physical therapy treatment that is dated to cover your first physical therapy visit. Be aware that referrals and preauthorizations have an expiration date and some set a visit limit. If you are approaching the expiration date or visit limit you'll need the referral coordinator at your doctor's office to submit a request for more treatment.

This worksheet was created to assist you in obtaining reimbursement for physical therapy services and is not a guarantee of reimbursement to you.



## Patient History

NAV	E: DATE:					
1.	Previous PT? Yes No Previous PT for this issue? Yes No  Describe the current problem that brought you here:					
	When did your problem first begin?months ago or years ago  Was your first episode of the problem related to a specific incident?   Please describe and specify date:					
	4. Since that time is it: o staying the same o getting worse o getting better  Why or how?					
	6. If pain is present, rate pain on a 0-10, scale 10 being the worst:					
9.	9. How has your lifestyle/quality of life been altered/changed because of this problem?  Social activities (exclude physical activities):  Diet/Fluid intake: Physical activity: Work, specify: Other:					
	10. Activities/events that cause or aggravate your symptoms - check all that apply:  Sitting longer thanminutes					
	What relieves your symptoms?					
12.	What are your treatment goals?					

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Since the onset of your current sym	ptoms have you experienced:	
☐Fever/chills ☐Unexplained weight change ☐Dizziness or fainting ☐Change in bowel or bladder fu ☐Other/describe		
General Health:	Good □Average □Fair □	]Poor
OccupationOn disability	or leave? ☐Yes ☐No Activi	ty Restrictions?
Activity/Exercise: None 1-2 Describe:	<del></del>	5+ days/week
Mental Health: Currently seeing a the Current level of stress: ☐High	erapist? □Yes □No □Med □Low	
Have you ever had any of the following Cancer Cancer Heart problems High Blood Pressure Ankle swelling Anemia Low back pain Sacroiliac/Tailbone pain Alcoholism/Drug problem Childhood bladder problems Depression Anorexia/bulimia Smoking history Vision/eye problems Hearing loss/problems	□Stroke □Epilepsy/seizures □ Multiple sclerosis □Head Injury □Osteoporosis □Chronic Fatigue Syndrome □Fibromyalgia □Arthritic conditions □Stress fracture □Rheumatoid Arthritis □Joint Replacement □Bone Fracture □Sports Injuries □TMJ/ neck pain □Headaches	□ Emphysema/chronic bronchitis □ Asthma □ Allergies-list below □ Latex sensitivity □ Hypothyroid/ Hyperthyroid □ Diabetes □ Kidney disease □ Irritable Bowel Syndrome □ Hepatitis □ HIV/AIDS □ Sexually transmitted disease □ Physical abuse □ Unwanted sexual encounter □ Pelvic pain □ Raynaud's (cold hands and feet)
Surgical/Procedure History:  Surgery for your back/spine Surgery for your brain Surgery for your female/male		nes/joints
Obstetrics/Gynecology History (females  Childbirth vaginal deliveries # Episiotomy # C-section # Difficult childbirth # Prolapse or organ falling out		

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## Medications

MEDICATIONS (PILLS, SHOT, PATCH)	START DATE	REASON FOR TAKING		
OVER THE COUNTER (VITAMINS, ETC)	START DATE	REASON FOR TAKING		
PELVIC SYMPTOM QUESTIONNAIRE				
Bladder / Bowel Habits / Problems:  Trouble initiating urine stream  Urinary intermittent/slow stream  Trouble emptying bladder  Difficulty stopping the urine stream  Trouble emptying bladder completely  Straining or pushing to empty bladder  Dribbling after urination  Constant urine leakage  Other/describe	Current laxative	bladder urge/fullness use bowel/urge/fullness straining g back gas/feces		
Frequency of urination  While awake:times per day  During sleep hours:times per night				
When you have a normal urge to urinate, how long o	can you delay before yo	u have to go to the toilet?		
The usual amount of urine passed is: ☐small ☐	]medium 🔲 large			
Frequency of bowel movements:times per daytimes per week, or				
When you have an urge to have a bowel movement, how long can you delay before you have to go to the toilet? minuteshoursnot at all				
If constipation is present, describe management techniques:				
Average fluid intake (one glass is 8 oz or one cup): Of this total how many glasses are caffeinated?				
Rate a feeling of organ "falling out"/prolapse or pelvic heaviness/pressure: None presentTimes per month (specify if related to activity or your period)With standing forminutes orhoursWith exertion or straining Other				

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PELVIC SYMPTOM QUESTIONNAIRE CONTINUED	
(skipthe following if no leakage/incontinence occurs)	
Bladder leakage – number of episodes	Bowel leakage – number of episodes
No leakage	No leakage
Times per day	Times per day
Times per week	Times per week
Times per month	Times per month
Only with physical exertion/cough	Only with physical exertion/cough
On average, how much urine do you leak?	How much stool do you lose?
No leakage	No leakage
Just a few drops	Stool staining
Wets underwear	Small amount in underwear
Wets the floor	Complete emptying
<ul><li>Moderate protection (absorbent product, maxipa</li><li>Maximum protection (Specialty product/diaper)</li><li>Other:</li></ul>	
On average, how many pad/protection changes are re	equired in 24 hours?# of pads
PHYSICAL THERAPY EXPECTATIONS	
We would like to determine your expectations for you answer based on what you think will occur with your treat	r physical therapy outcomes. In order to do so, please ment versus what you would like to occur.
** At the end of physical therapy treatment, what do you    Worsen	u expect will be the pain associated with your condition?
*At the end of your physical therapy treatment, what do are currently unable to do (such as sit, walk, stand, clee)  Worsen Stay the same Improve	